



# REPRESENTATIVE

What does WOW mean to you? At Ideon Packaging, our Customer Service Team Members are dynamic, enthusiastic, resourceful, and high energy. If you are a team player looking to join our Customer Service Team, we want to hear from you! At Ideon Packaging, our #1 goal is to WOW the customer in everything we do. Located in Richmond, British Columbia, Ideon Packaging is 100% BC owned and operated.

## You'll spend most of your time:

- WOW our customers – internal and external!
- Order entry, inventory management and key account management
- Cross-functional teamwork with all other departments (Sales, Design, Shipping and Production)
- Be safe, work hard and have fun!
- More detailed duties and functions will be provided in the interview process

## What we offer:

- Awarded Richmond's Outstanding Workplace of the Year; 2017
- Awarded Best Manufacturing Workplace to work for in BC; 2015
- Competitive salary with room to develop and grow within this role
- RSP Matching Program
- Monthly Profit Sharing
- Company-Paid Extended Health, Dental, Vision Benefits (Family included)
- Company-Paid MSP (Family included)
- Your birthday off work
- Monthly Townhalls & Social Events
- Opportunities to Support Local Charity Initiatives

## You'll need to have:

- The ability of taking full responsibility and accountability for your work lives
- Meticulous attention to detail
- Open to giving & receiving feedback
- Able to respond effectively to multiple tasks in a fast-paced and changing environment
- Excellent interpersonal and communication skills – verbal and written
- Extraordinary customer interaction skill
- A passion for helping people
- Strong communication skills; fluency in English is required
- Able to work effectively in a team environment
- Strong computer and typing skills with an aptitude to learn new programs

If you think this position is for you, let us know why! Apply directly by emailing your resume to [resume@ideonpackaging.com](mailto:resume@ideonpackaging.com) or, better yet, drop by and meet us!