

BUILD POSITIVE EMPLOYEE RELATIONS, INCREASE COOPERATION & MOTIVATION, AND EFFECTIVELY RESOLVE CONFLICT.

TRAINING WITHIN INDUSTRY

Job Relations Module – 10 hrs



OVERVIEW

Job Relations (JR) is the Training Within Industry (TWI) Program that enables the supervisor/manager to build a solid, positive and enduring relationship between him/her and each employee. This relationship is based on trust, communication, mutual respect, care and concern. As such, this builds and maintains a positive culture in the organization. The supervisor/manager as a leader in this role actually becomes the “point person” regarding the Human Resources function. The relationship he/she builds and maintains over time becomes the foundation for continuous improvement. With this positive foundation, the supervisor/manager is able to engage employees in a culture that embraces continuous improvement and teamwork. See tangible business results, as well as the effect on the quality of work life in a true no-blame culture.

COURSE FACILITATOR

Brett Hiscock
Certified TWI Instructor / LEAN Facilitator

LEARNING OBJECTIVES

Job Relations Module: JR enables supervisors/managers to become good leaders by teaching them;

- How to avoid personnel problems by building a “foundation for good relations” with all employees.
- How to deal positively with personnel problems by “treating every person as an individual”

JR strongly reinforces the role of the supervisor/manager as leader of his/her work section.

WHO SHOULD ATTEND

Individuals whose work is to supervise or direct the work of others and any leader that has reports.

TRAINING STRUCTURE

- 10 hours of case study theory and real life situational coaching of how to use the tools that are taught.

COST

\$799 + GST/person (per module) (CME Member)
\$999 + GST/person (per module) (Non-Member)
Plus \$25 for course materials

**deposit required*

MORE INFORMATION, CONTACT

Brett Hiscock at 204-619-1540 or brett.hiscock@cme-mec.ca
Greg Hoing at 604-713-7808 or greg.hoing@cme-mec.ca



Canadian
Manufacturers &
Exporters